

TERMS OF SERVICE

Last updated: 17th of March, 2026

These Terms of Service ("Terms") govern access to and use of the **DEIK Strategic Negotiation Simulator** (the "Platform") operated by **Ideus d.o.o.** ("Ideus").

By accessing or using the Platform, you agree to these Terms.

1. Description of Service

The Platform provides an AI-powered negotiation training environment designed to simulate strategic negotiation scenarios and provide performance feedback.

The Platform may include:

- AI-generated negotiation scenarios
- performance analytics
- voice and response analysis
- training simulations

The Platform is intended **for training and educational purposes only**.

2. Eligibility

Users must:

- be at least 18 years of age
 - use the Platform on behalf of a legitimate organization or for professional development
 - comply with applicable laws and regulations
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3. Account Registration

To use certain features of the Platform, users must create an account.

Users agree to:

- provide accurate information
- maintain confidentiality of login credentials
- notify Ideus d.o.o of any unauthorized use of their account

Users are responsible for activities performed under their account.

4. Acceptable Use

Users agree **not to use the Platform** to:

- violate laws or regulations
- upload unlawful, abusive, or harmful content
- attempt to reverse engineer the Platform
- interfere with system security
- use the Platform to train competing AI systems
- extract training data from the Platform

X.X. AI-Specific Use Restrictions In addition to the general use restrictions, User expressly agrees not to use the DEIK Strategic Negotiation Simulator to:

1. **Simulate Illegal Acts:** Create, simulate, or engage in any negotiation scenario that involves, encourages, or provides instructions for illegal activities, fraud, or violations of any applicable local, state, national, or international law.
2. **Generate Hate Speech:** Use the platform to generate, promote, or amplify hate speech, discrimination, or content that incites violence or hostility against individuals or groups based on race, religion, gender, sexual orientation, disability, or any other protected characteristic.
3. **Deceptive Content:** Attempt to bypass the AI's safety filters or use the platform to generate deceptive, defamatory, or harmful content intended to harass or mislead third parties.
4. **Malicious Reverse Engineering:** Use AI-generated outputs to reverse engineer the platform's underlying negotiation logic, prompts, or proprietary behavioral models.

Ideus d.o.o. reserves the right to immediately suspend or terminate access to any account found to be in violation of these AI-specific restrictions.

5. Intellectual Property

All intellectual property related to the Platform, including:

- software
- AI models

- simulation frameworks
- system design
- training algorithms

remains the property of Ideus or its licensors.

Users retain ownership of **their own input data** submitted to the Platform.

6. AI-Generated Content

The Platform generates simulated negotiation responses using artificial intelligence.

AI-generated content:

- may contain inaccuracies
- should not be relied upon as professional advice
- is intended solely for training and educational purposes

Users are responsible for evaluating the relevance and accuracy of generated outputs.

7. Data Use

Use of personal data is governed by the **Privacy Policy**.

Simulation data may be processed to provide feedback and improve system functionality.

Enterprise customer data is not used to train global AI models unless explicitly agreed.

8. Service Availability

Ideus strives to maintain reliable service but does not guarantee uninterrupted availability.

The Platform may occasionally be unavailable due to:

- maintenance
 - system updates
 - security incidents
 - infrastructure failures
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9. Limitation of Liability

To the maximum extent permitted by law, Ideus do.o.o. shall not be liable for:

- indirect damages
- lost profits
- business interruption
- reliance on AI-generated outputs

Limitation of Liability TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL IDEUS D.O.O. BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS, GOODWILL, OR DATA, ARISING OUT OF OR RELATING TO THE USE OF THE STRATEGIC NEGOTIATION SIMULATOR.

Liability Cap IDEUS D.O.O.'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY THE CUSTOMER TO IDEUS D.O.O. FOR THE SERVICES IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THE SIMULATOR IS PROVIDED FOR TRAINING PURPOSES ONLY; IDEUS D.O.O. IS NOT RESPONSIBLE FOR THE OUTCOME OF REAL-WORLD NEGOTIATIONS CONDUCTED BY THE USER.

The Platform is provided "**as is**" and "**as available.**"

10. Termination

Ideus may suspend or terminate accounts that:

- violate these Terms
- misuse the Platform
- pose security risks

Users may terminate their account at any time.

11. Governing Law

These Terms shall be governed by the laws of **Slovenia**, without regard to conflict of law principles.

12. Changes to Terms

Ideus may update these Terms periodically.

Users will be notified of material changes through the Platform or via email.

13. Biometric Information Privacy

To the extent that voice features may be considered biometric identifiers under certain jurisdictions (e.g., Illinois BIPA), User provides express written consent for the limited processing of such data for training purposes, subject to the immediate deletion protocols described in our Privacy Policy.